



Coaching and Mentoring

By Florence M. Stone

John Wiley and Sons Ltd, United Kingdom, 2002. Paperback. Book Condition: New. 168 x 124 mm. Language: English . Brand New Book. This title is the fast track route to coaching and mentoring top performers for individual and organizational success. It covers the key areas of coaching and mentoring, from conducting a training needs assessment and reinforcing quality performance and employee accountability to empowering top performers and applying mentoring to succession planning and diversity management. It includes examples and lessons from some of the world's most successful organizations, including Saturn, Arthur Andersen, General Electric, Johnson & Johnson, Royal Dutch Shell, the World Bank and Analog Device Inc, and ideas from the smartest thinkers, including Abraham Maslow, Frederick Herzberg, Douglas McGregor, Peter Drucker and Jack Welch. It also includes a glossary of key concepts and a comprehensive resources guide.



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